

Energy North Natural Gas, Inc. d/b/a National Grid NH
Quarterly Report
Residential Low Income Assistance Program (RLIAP)
2009-10 Discounted 60%

	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Summary		
													Actual/ Projected	Original Projection (4)	Variance
Customer Count	(1)												Total To Date (3)	Projection (4)	Variance
Actual / Projected No. of Customers	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Projected	Average		
LIHEAP	2,760	3,787	4,190	4,397	6,108	6,864	7,053	7,070	7,068	7,059	7,057	6,360	5,814	6,360	546
Non-LIHEAP	169	162	161	158	139	136	136	143	149	147	150	106	146	106	-40
Total	(a) 2,929	3,949	4,351	4,555	6,247	7,000	7,189	7,213	7,217	7,206	7,207	6,466	5,961	6,466	505
RLIAP Recoveries															
Actual / Projected															
Therm Sales	10,705,348	14,644,245	26,296,628	23,455,066	18,261,359	12,822,779	8,682,530	6,094,570	5,052,907	4,502,779	4,890,572	6,376,786	141,785,569	150,828,182	9,042,613
RLIAP Rate Per Therm	\$ 0.0080	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099
Total	\$ 86,122	\$ 144,978	\$ 260,337	\$ 232,205	\$ 180,787	\$ 126,946	\$ 85,957	\$ 60,336	\$ 50,024	\$ 44,578	\$ 48,417	\$ 63,066	\$ 1,383,752	\$ 1,491,674	\$ 107,922
Program Costs															
Actual & Projected Costs															
IT	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Admin.	(b) 0												0	8,600	8,600
Education	0												0	0	0
Prior Period Ending Balance	(c) (53,229)												(53,229)	(6,339)	46,890
Other (incl. Reporting Costs)	(d) (201)	(348)	(595)	(806)	(889)	(682)	(545)	(426)	(356)	(272)	(189)	(136)	(5,444)	(8,414)	(2,970)
Discounts LIHEAP	39,668	84,128	133,998	134,319	271,698	178,346	129,340	89,650	79,144	73,460	72,563	79,634	1,365,947	1,473,272	107,325
Discounts Non-LIHEAP	2,429	3,599	5,149	4,827	6,183	3,534	2,494	1,813	1,668	1,530	1,542	1,327	36,095	24,555	(11,540)
Total Costs	(e) \$ (11,333)	\$ 87,379	\$ 138,551	\$ 138,340	\$ 276,992	\$ 181,198	\$ 131,289	\$ 91,037	\$ 80,456	\$ 74,717	\$ 73,916	\$ 80,825	\$ 1,343,369	\$ 1,491,674	\$ 148,305
Avg Monthly Residential Customer Bill	\$ 86.28	\$ 104.85	\$ 164.41	\$ 169.55	\$ 155.15	\$ 114.85	\$ 69.06	\$ 42.55	\$ 35.03	\$ 31.13	\$ 32.86	\$ 51.30	\$ 1,057.03	\$ 1,241.26	\$ 184.24
Avg Monthly Residential Low Income Customer Bill	\$ 70.13	\$ 85.82	\$ 138.76	\$ 143.52	\$ 131.63	\$ 94.74	\$ 52.80	\$ 29.17	\$ 22.95	\$ 19.27	\$ 20.81	\$ 38.78	\$ 848.38	\$ 1,009.62	\$ 161.24
Avg Monthly RLIAP Customer Discount	\$ 16.16	\$ 19.03	\$ 25.65	\$ 26.04	\$ 23.51	\$ 20.10	\$ 16.27	\$ 13.38	\$ 12.08	\$ 11.86	\$ 12.05	\$ 12.52	\$ 208.65	\$ 231.65	\$ 23.00
Avg Monthly RLIAP Customer Discount as a % to Avg Monthly Residential Customer Bill	19%	18%	16%	15%	15%	18%	24%	31%	34%	38%	37%	24%	20%	19%	
Gross Monthly Revenues (2)	\$ 14,296,050	\$ 21,437,438	\$ 24,360,520	\$ 19,822,359	\$ 14,667,931	\$ 8,927,070	\$ 6,317,141	\$ 4,902,035	\$ 4,739,555	\$ 4,615,284	\$ 4,015,273	\$ 7,233,278	\$ 135,333,934	\$ 168,802,697	\$ 33,468,763
Total Costs as a percent of Gross Monthly Revenues	-0.08%	0.41%	0.57%	0.70%	1.89%	2.03%	2.08%	1.86%	1.70%	1.62%	1.84%	1.12%	0.99%	0.88%	

(1) Please specify deferred costs incurred prior to November by cost component. Note: the effective date for RLIAP discounts is November 1, 2005; hence, there should be no RLIAP discounts prior to November 1, 2005.

(2) Gross Monthly Revenues reflects Account Number 1501, Operating Revenues - Gas, as recorded on Table 40, Income Statement in the Annual Report.

(3) This column represents actual data for the months in which such data is available plus projected data for the remaining months in the 12-month program year.

(4) See RLIAP Projection on page 114 of the 2009-10 Cost of Gas Filing, DG 09-162, filed on September 1, 2009.

(a) The actual number of customers provided for this report are the number of registered customers as of the end of the month.

(b) Actual administrative costs consists of bill inserts and advertising.

(c) The Prior Year 2008-09 Account 175.39 under/(over) ending balance.

(d) Account 175.39 monthly Interest on under/(over) balance.

(e) The total discount is calculated from the actual Residential Low Income R-4 bills for the month. The discount by LIHEAP and Non-LIHEAP are prorated by the number of customers listed above.